Login to LRS & Retrieve Password

How to Log in:

Type your username (email address) and password in the “User Login” area at the top-left of the LRS Homepage.

Your username and password are the same as your customer login to the School of Government Bookstore (http://shopping.netsuite.com/s.nl/c.433425/sc.7/category-107/).

How to retrieve your password:

1. If you forgot your password, the “User Login” area directs you to the School of Government Bookstore, where you can reset it. Click on the “If you forgot your password click here” link in the LRS User Login area.

2. On the School of Government Bookstore page, click on the “click here and we will email you instructions” link. Your email address should still be filled in.
You will see the following screen message:

```
Please check your email
Instructions for how to change your password have been sent to your email address. Please check your email now.

Continue Shopping
```

1. Check your email account. Within a few minutes you should receive an email from no-reply@sog.unc.edu with a subject line that says “Password Change Request For School of Government Web Store Account.” Click on the URL in that email or copy and paste the URL into your browser.

![Email screenshot](image)

Thank you for shopping at School of Government Web Store.

To change your password, please click the link below or carefully paste it into a browser window, being sure to copy the whole URL:


Thank you.

2. Type what you want your new password to be twice. This page does not expect you to enter your old password. You should only enter what you want your new password to be. You are also free to enter a password hint in case you forget your password in the future.